



## Privacy Policy

### 1. Introduction

PartsBox.com.au ("we", "our", "us") respects your privacy and is committed to protecting your personal information. This policy explains how we collect, use, store, and disclose your information when you visit our website, make a purchase, or interact with us.

### 2. Information We Collect

We may collect the following types of personal information:

- Name, address, email, and phone number
- Payment details (processed securely via third-party gateways)
- Order history and preferences
- IP address and browsing behavior on our site

### 3. How We Collect Information

- Directly from you when you place an order, create an account, or contact us
- Automatically through cookies and analytics tools when you use our website
- From third-party services (e.g., payment processors, delivery partners)

### 4. How We Use Your Information

- Process and deliver your orders
- Communicate with you about your purchases and promotions
- Improve our website and services
- Comply with legal obligations

### 5. Disclosure of Information

- Delivery and logistics partners
- Payment service providers
- IT and marketing service providers

We do not sell your personal information to third parties.

## **6. Data Security**

We implement industry-standard security measures to protect your data, including encryption and secure servers. However, no method of transmission over the internet is 100% secure.

## **7. Cookies**

Our website uses cookies to enhance your browsing experience. You can manage cookie settings in your browser.

## **8. Access and Correction**

You have the right to access and correct your personal information. Contact us at [connect@partsbox.com.au](mailto:connect@partsbox.com.au) to make a request.

## **9. Contact Us**

For privacy inquiries, please contact: Email: [connect@partsbox.com.au](mailto:connect@partsbox.com.au)

